The Center of Help (COH) assists immigrants socially, educationally, and economically to become contributive citizens in the Anne Arundel County community.

The Center of Help’s objectives are:

- To provide conflict resolution, translation, health, citizenship, education, and employment services to Hispanic-Latinos and other immigrant families in Annapolis and Anne Arundel County.

- To inform and sensitize the community and local leaders on immigration and multicultural issues through establishing relationships.

- To advocate on behalf of the Hispanic-Latino community by representing their interests in cultural integration and English access.
ESOL Classes year-round: English classes are taught in English by English speakers. We offer five classes every week, three iterations for each level.

Community Plaza: a self-paced, online high school equivalency program for native Spanish speakers to receive a diploma from Mexico through the Mexican Consulate

Citizenship Classes: Thursdays 7 – 9 pm, taught by volunteers from St. Margaret's

Computer and Financial Literacy Classes: Saturdays from 2-4 pm

—youth education—

María de la Paz Youth Outreach Center: for Hispanic youth, ages 12-17, opened in June 2018 to provide a safe space for learning and personal growth among youth facing pressures from gangs and violence.

Leadership and Learning Program: for ages 6-17, began in 2012 as a once-a-week program and was expanded to two days a week with a 2-week summer camp in 2018. The program will operate in 2020 on Wednesdays and Saturdays with a 3-week summer camp.

—youth education—

Assistance & Referral

Translations/interpretations: Bilingual employees assist clients interpreting or translating documents for immigrants to successfully and lawfully navigate their environments.

Financial assistance: The Center offers workshops, one-on-one financial advice and guidance about organizations that may benefit clients and their families.

Medical issues: The Center helps clients understand their medical bills and create payment plans, provides resources and helps them enroll in programs. HealthCare Access Maryland provides a Health Navigator one day per week to attend to cases.

Housing and financial issues: The Center helps clients navigate housing opportunities, leases, payment schedules and fees, and educates clients about what entails being a good neighbor in their new community.

Court issues: Pro-bono bilingual lawyers come to the Center to assist clients offering legal advice.

Employment and workers compensation: The Center supports the Hispanic, Latino community and other immigrants with job search, job applications, and resume writing, and provides information about immigration-related unfair employment practices.

Applications assistance: The Center assists clients with correctly completing any and all types of applications.
2019 at a Glance:

Highlights

- Collaborated with the City of Annapolis to host two community events: Day of the Dead and Festival of Flowers
- Added two new Board members
- Welcomed a new Executive Director
- Began offering no cost mental health services on site
- Hosted summer camp for 3 full weeks
- Developed new partnerships with REACH and Howard Community College
- Opened our first English Conversation Club
- Advocated for Immigrant Families through: Mental Health Task Force, Joint Initiative to Eliminate the Achievement Gap and Global Community Citizenship
- Provided professional development to AACPS school counselors
- Opened our newest program, Plaza Comunitaria, in partnership with the Consulate of Mexico in Washington D.C.
- Offered special workshops for First Time Homebuyers and a Special Opportunity Fair with Anne Arundel Medical Center
- Offered therapeutic art classes to youth programs
- Provided emergency supplies, services, and financial assistance to clients who demonstrated emergency needs
Total of 5,511 cases (5% increase from 2018)
A total of 1,821 individuals served
Provided assistance and/or referral services to 1,580 individuals
128 adults attended ESL classes at no cost
23 people attended Citizenship classes to prepare for their exam
Provided computer literacy classes for 21 adults
Provided year-round educational and character building activities for a total of 69 youth
Welcomed 83 new volunteers
38 individuals received no-cost mental health services
Provided pro-bono legal assistance twice a month with an immigration lawyer and a criminal and civil litigation lawyer
Assisted Seedco in exceeding their yearly outreach goal by attending 40 outreach events
Screened 40 families for SNAP benefit eligibility
Enrolled 36 adults in our newest program to obtain a high school equivalency from Mexico
100% of youth participants report that CoH activities help them at school
Provided a safe space for up to 15 youth for 20+ hours per week year round
Provided weekly classical guitar lessons to 10+ youth in partnership with Baltimore Classical Guitar Society
Guest artists from Maryland Hall taught art classes to youth 3 times per week
Looking Forward:

Funding Needs

- Salaries
- General operating costs
- Moving costs
- Programs
- Transportation for the youth (a 15 passenger van)
- MPYOC Mindfulness & Physical Education teacher costs
- Music and arts teacher costs
- Summer Camp
- Adult Education
- Printing costs for Community Plaza program
- Computer Literacy teacher salary
- Mental Health Services

Strategic Goals

- **Ensure access to mental health services** by providing no-cost services at the Center of Help, collaborating with partners to increase the number of bilingual practitioners available in the community, providing conflict resolution workshops and mediation, promoting healthy family relationships through casework and the Strengthening Families Program, and advocating for language access and cultural sensitivity in community initiatives.

- **Strengthen the adult education program** by expanding hours for ESOL courses, offering conversation clubs, creating a sustainable framework for the Community Plaza program, recognizing the service of volunteers, and providing compensation for Computer Literacy instructor.

- **Increase retention and effectiveness in youth programs** by providing physical activity for MPYOC participants, strengthening partnerships; promoting Program Specialist to full-time Education Coordinator; and increasing volunteer retention.

- **Restructure the casework program** by creating a Lead Caseworker position, standardizing services, and securing regular professional development; securing funding for 3 full time caseworkers; strengthening the satellite location in Glen Burnie and exploring options for further expansion.

- **Diversify and expand funding sources** in order to create sustainable revenue to fund operations and programs.

- **Conduct in-depth needs assessments, both internally and externally** in order to determine the community needs that are not being met and the Center of Help's capacity to help meet those needs through programming, partnerships, etc.
## 2019 Income & Expenses

### Income

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Direct Public Grants</td>
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<tr>
<td>Corporate and Business Grants</td>
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<tr>
<td>Foundation and Trust Grants</td>
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<td>Nonprofit Organization Grants</td>
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<td>Local Government Grants</td>
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<td>Donation from Services</td>
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<tr>
<td>Special Events Income</td>
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<tr>
<td>Cinco de Mayo</td>
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<td><strong>Total Income</strong></td>
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### Expenses

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<td>Summer Camp</td>
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<td>Mental Health Services</td>
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<td>Strengthening Families</td>
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<td>María de la Paz Youth Outreach Center</td>
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<td>Meals &amp; Entertainment</td>
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**Net Surplus** $41,776.65

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## 2020 Budget

### Income

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<td>Special Events Income</td>
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<td>Cinco de Mayo</td>
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### Expenses

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<th>Category</th>
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<td>Special Events Expenses</td>
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<td>Contract Services</td>
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<td>María de la Paz Youth Outreach Center</td>
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**Net Surplus** $802.00

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*Listed $0 items have been incorporated into other categories due to cross-funding.*
Special Acknowledgements

The Center of Help wishes to extend our deepest gratitude to all of our partners and donors. Without your support and contributions, our programs and services would not be possible.

**Partners:**
- St. Margaret’s Episcopal Church
- United States Naval Academy Midshipmen
- Howard Community College
- Quiet Waters Park
- Anne Arundel County Public Schools
- Anne Arundel County Partnership for Children, Youth and Families
- Baltimore Classical Guitar Society
- Mexican Consulate of Washington D.C.
- Arundel Rivers Federation
- Arundel Lodge
- City of Annapolis
- Motivation Education (ECRC)
- Anne Arundel Community College
- Healthcare Access Maryland
- SEEDCO
- Honda of Annapolis
- Transportation Solutions

**Donors:**

**Platinum Level**
$10,000 plus
- The Beverly and Stephen Marcus Foundation
- Anne Arundel County Partnership for Children, Youth and Families
- The Phillips Foundation
- Carol M. Jacobsohn Foundation
- Cohen Opportunity Fund
- SEEDCO
- Honda of Annapolis
- City of Annapolis
- Merrill Family Foundation

**Gold Level**
$5,000 to 9,999
- The Gardner Center
- Chaney Enterprises Foundation Fund
- Nora Roberts Foundation
- Arundel Rivers Federation

**Silver Level**
$1,000 to 4,999
- The Klein Family
- I2nova
- Dr. Rudi Rodriguez
- Laura Tang
- Rotary Club of Annapolis
- Baltimore Classical Guitar Society
- Jason Music Center
- Hartcorn Studios
- Unitarian Universalist Church of Annapolis
- Brown Advisory
- The J.M. Kaplan Fund
- Severn Bank
- Parole Rotary Club

**Bronze Level**
$101 to 999
- Katherine Haas
- Deborah Furey
- Ed and B.J. Skinner
- Jay Thompson
- Dr. Anne Johnson
- Lobta Pasta
- Marylyn Mason
- Trish and Greg Strott Fund
- USNA Religious Offering
- Jim and Niecy Chambers
- Joe Budge
- Marie Brockhurst
- Anita Bhatia
- Carol Lamb
- Teni Hocking
- One Inc.
- Robert Feldmann
- Brenda Figueroa
- Judy Family Foundation
- Mid-Atlantic Legal & Immigration Services
- MAB Painting and Decorating, LLC
- Roberto Veloso, Attorney at Law
- Brows by Alison
- Kari Alperowitz-Bichell
- Joshua Cohen
- Lure Iliff
- Phillip Iwes
- Alejandro Uribe
- Elizabeth Langbein
- Flor Velazquez
- ECRC
- Zaida Arguedas

**Amigo Level**
up to $100
- Rene Cantori
- Prudence Clelandenning
- Jennifer Conwell
- Carol Cronin
- Saundra Curry
- Megan Eckman
- Mary Ewensn
- Emmett Gartner
- Thomas Garton
- Carol Grewe
- Yurquin He
- Theresa Kurtz
- Maggi O’Leary
- Gail Smith
- Ronnie Velasco-Tamaya
- José Romero Cortez Chavez
- Grisela Molina Huezo
- Oscar A. Peltz Hernandez
- Donna Anderson
- Alice Ann Lofus
- Karin Castro Membreno
- Juan Manuel Aza de Virano
- Tamara Beigel
- Bronwyn Belling
- Theresa Berg
- Alice Chambers
- Eileen Cimbolic
- Sue Clark
- Michael Drummond
- Claudia Samantha Dugan
- John Goldthwait
- Liz Vanden Heuvel
- Merja Laaksso Washburn
- Babette Leshinsky
- Elizabeth Levy
- Marguerite McGillen-Grewe
- Siobhan Percey
- Bessy Portillo Edwin Portillo
- María José Ramos
- Yasmeean Sorahia
- Rahel Rohner Tizro
- Eunice Sosa-Canas
- Andres Cruz
- Fabio Fuentes
- Timoteo Martinez Diaz
- Stephanie Anderson
- Keith Brockhurst
- Irma Cabrera Cruz
- Kirsten Clark
- Kimberly Elek
- Carol Mcaine
- María Menjivar
- Glenda Meros
- Anita Ramundo
- Jodie Shirley
- Nora Terres
- Diana Toebbe
- Mary Tutth
- José Piñeda
- José Aleman-Allarconn
- Leslie Adams
- Julissa Aguilar
- Miguel Alexander Diaz
- Carlos Alvarado
- Walter Alvarez
- Dolores Aqueino
- Ronald Avelar
- Mirna Barrientos
- Leticia Diaz-Calvo
- José R. Garcia Guillian
- Scott Gregory
- Francois Hackett
- Karla Homich
- Diana Hughe
- Alberto Lopez
- Cristian Menjivar
- José Andres Ocha
- Miguel Ortiz Ana Ramirez
- Marcela V. Romero
- Belisario G. Santiz
- Lee Wolff Silver
- Jessica Johns
- Mercedes Landaverde de Aquino
- Aleena Soratia
- Marlene Ball
- Irma Cabera-Cruz
- Calebne Nehemias Canales Rosa
- Castañeda de Munoz
- Wanda Enid
- Eva Gomez
- Benjamin Guallpa
- Sandra Yaneth Guardado
- Rosemary Guevara Rivera
- Rosa Hernandez
- José A. Hernandez
- Ruth Hernandez
- Kristina Korona
- Karla Mejia
- Karla Rubio Cabrera
- Fredy Sangurima
- José C. Rodriguez
- Wilmer R. Sosa
- Mariana Avilaarenga
- Rony Brett
- Elspeth Abraham Feldman
- Vilma Mancia
- Santa Mejia

Contact Info:
Kirsten Clark
Executive Director
kclark@centerofhelp.org
1906 Forest Drive, Suite 2A–2B
Annapolis, MD 21401
410-295-3435
www.centerofhelp.org
Tax ID#: 52-2282782